

DETAILED ACTION

1. This action is responsive to the amendment filed March 1, 2010. In the instant amendment, claims 1, 22, 31, 33, and 34 have been amended.
2. Claims 1-14, 16-22, 24-31, and 33-37 have been examined. Claims 20 and 21 are canceled in view of examiner's amendments. Claims 1-14, 16-19, 22, 24-31, and 33-37 are allowed (renumbered 1-32).

Examiner's Amendments

3. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the issue fee.
4. Authorization for this examiner's amendment was given in a telephone interview with Mr. Lunt, Registration No. 57,354, on April 8, 2010, to obviate potential US 35 112 issues (claims 20 and 21, in which the similar subject matter has been claimed in claims 1 and 33, respectively) and put the claims in condition for allowance.

IN THE CLAIMS:

Claims 20 and 21 are canceled.

Claims 1, 22, 31, 33, and 34 are amended as follows:

Claim 1 (Currently Amended),

Lines 10-11, after "falling into", delete [at least one of the following].

Claim 20 (Canceled)

Claim 21 (Canceled)

Claim 22 (Currently Amended),

Line 11, after "falling into", delete [at least one of the following].

Claim 31 (Currently Amended),

Line 12, after "falling into", delete [at least one of the following].

Claim 33 (Currently Amended),

Line 12, after "falling into", delete [at least one of the following].

Claim 34 (Currently Amended),

Line 12, after "falling into", delete [at least one of the following].

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Examiner's Statement of Reasons for Allowance

5. The following is an examiner's statement of reasons for allowance: as Applicants pointed out in the Remarks, the prior art of record (Larsen and Mason) do not disclose and/or fairly suggest at least claimed limitations recited in such manners in independent claim 1 *"...the system health criteria indicating a plurality of different health states including intermediate health states that indicate a partially healthy or partially unhealthy system, the management information is identified within the attributed application or service using a uniform resource identifier; where the uniform resource identifier includes documentation falling into categories: text description, a browser compatible help-link, parameter documentation, and a set of tags; where the system uses the management information to manage the installed application or service; and where a manifest is generated based on the management information"* and similarly recited in such manners in other independent claims 22, 31, 33, and 34 (Remarks, pp. 10-12).

These claimed limitations are not present in the prior art of record and would not have been obvious, thus all pending claims are allowed.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Conclusion

6. Any inquiry concerning this communication should be directed to examiner Thuy (Twee) Dao, whose telephone/fax numbers are (571) 272 8570 and (571) 273 8570, respectively. The examiner can normally be reached on every Tuesday, Thursday, and Friday from 6:00AM to 6:00PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Tuan Q. Dam, can be reached at (571) 272 3695.

Any inquiry of a general nature of relating to the status of this application or proceeding should be directed to the TC 2100 Group receptionist whose telephone number is (571) 272 2100.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

/Twee Dao/
Examiner, Art Unit 2192

/Tuan Q. Dam/
Supervisory Patent Examiner, Art Unit 2192